

Riverside COVID-19 Assessment Centre's Open March 17

Riverside's COVID-19 Assessment Centre's (assessment centre) are dedicated for individuals experiencing possible symptoms of the Novel Coronavirus (COVID-19).

These assessment centre's are **by appointment only**. For safety reasons, **"walk in" appointments are strictly prohibited**. Not everyone who attends the clinic will be swabbed.

What are symptoms of COVID-19:

- fever greater than or equal to 38 degrees.
- new or worsening cough, sore throat, headache, muscle/joint aches and fatigue.
- shortness of breath.

How to access the centre:

- 1. It is recommended you complete the ministry online assessment tool at Ontario.ca.
- 2. Please contact Telehealth Ontario (1-866-797-0000) or the Northwestern Health Unit (1-807-468-7109) so they may determine if you require an appointment at the assessment centre.
- 3. If you require an appointment, Telehealth Ontario or the Northwestern Health Unit will contact the COVID-19 Assessment Center to identify your need for an appointment.
- 4. Our assessment centres will then contact you to schedule the appointment.
- 5. Once you arrive, please read the instructions posted, and ensure you follow them.

What will happen at the assessment centre:

- You will be required to wear a disposable mask provided by the nurse and use hand sanitizer when entering the facility.
- You are to attend your scheduled appointment alone; except an adult may accompany a child, frail elderly, person with disability, or an individual acting as an interpreter.
- You will be asked for your OHIP card.
- You will be screened for symptoms, travel and contact history.
- Nurses will assess vital signs, such as temperature and blood pressure.
- Screening will determine if you require a nose swab.
- The Northwestern Health Unit will follow up with you after your results are received and ensure that any further direction/instruction is provided to you.

COVID-19 Assessment Centres

> Community: Fort Frances

Location: Community Counselling Building (206 Victoria Avenue)
Entrance: Victoria Street entrance. On-site directions will be given.

➤ Hours: Open (7 days a week 8:00am till 4:00pm)

> Community: Rainy River

Location: Rainy River Health Centre (115 Fourth Street)
Entrance: Entrance off Mill Avenue near back of health centre.

On-site directions will be given.

Hours: Open (7 days a week 1:00pm till 3:00pm)

* Hours of assessment operation may change, as required.

The health and safety of all staff, physicians, residents, clients, patients, families and visitors remains a top priority at Riverside, not just in response to COVID-19, but at all times for our organization. ###